

European Reference Networks & Centres of Expertise: ECORN-CF

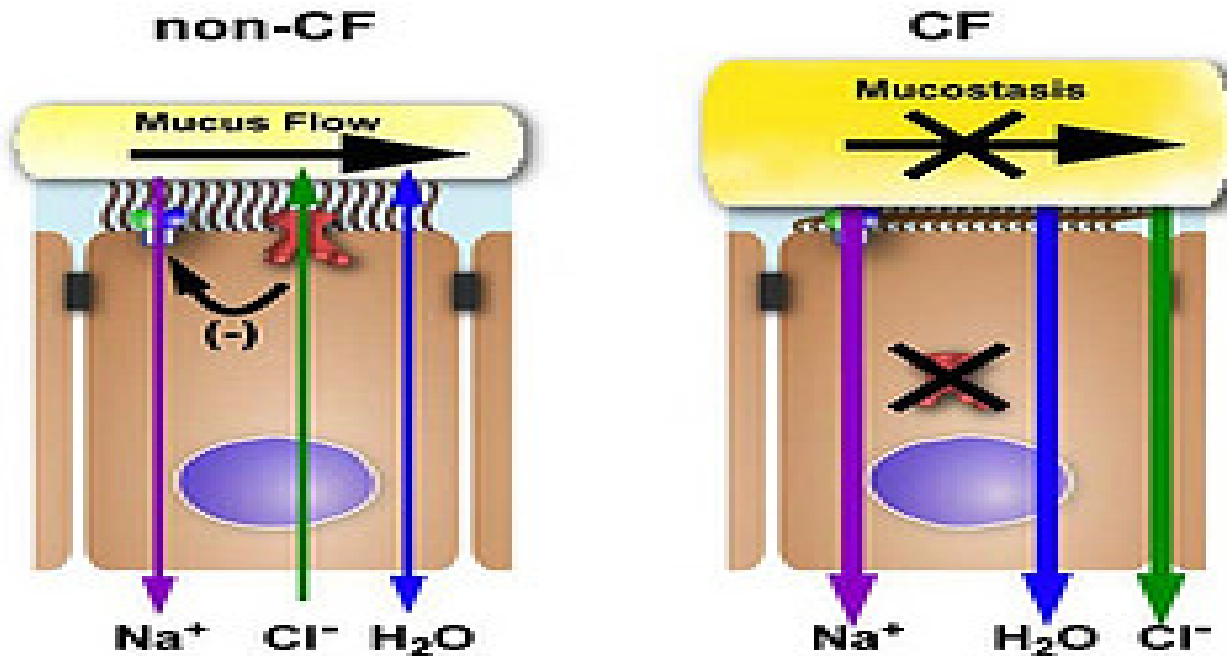
About Cystic Fibrosis (CF)

Epidemiology

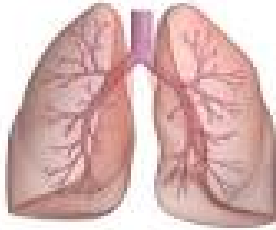
- Most common autosomal-recessive lethal hereditary disorder in Caucasians
- In Europe:
 - Median CF birth prevalence $1/3500$
 - Frequency of „healthy carriers“ of one CFTR-mutation $1/30$

Aetiology

- Mutation in cystic fibrosis transmembrane conductance regulator gene (CFTR) → codes for a chloride channel in the cell membrane:



→ Sticky / viscous secretions in many organs, mainly



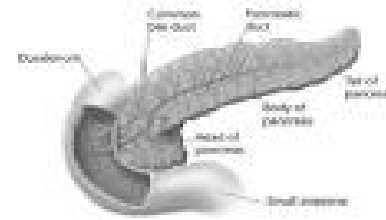
Chronic obstruction
and infection



Destruction of lung
tissue



Respiratory failure



Chronic obstruction and
damage of pancreatic
tissue

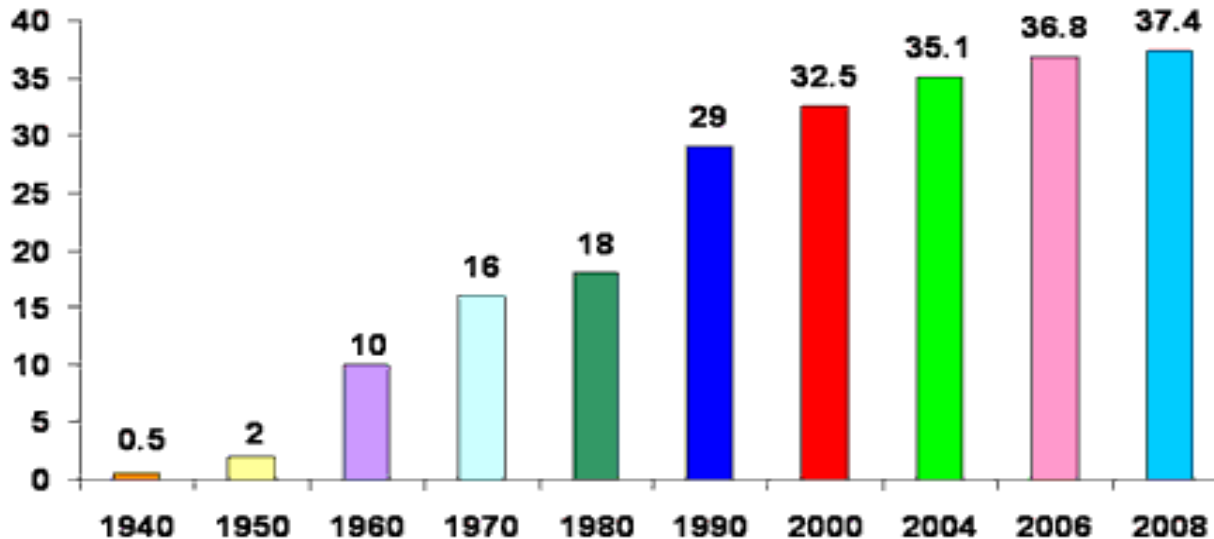


No pancreatic enzyme
release



Maldigestion / failure to thrive

Average Life Expectancy in Cystic Fibrosis Better Treatment = Improved Survival



Source: Cystic Fibrosis Foundation

For patients born after 2000 estimated: median life expectancy will be around 50 years

→ **Better treatment: availability of enzymes, antibiotics and specialized care**



Quality of CF-care in Europe: are we on the same level?

Largest multinational study about health of CF-patients (data of about 29.000 patients from 35 European countries, Mc Cormick et al. 2010, Lancet):

→ CF-patients from EU-member states had better survival chances than patients from non-EU states (defined via membership in 2003, non-EU states mainly Eastern European countries)

→ Problem of availability of drugs, equipment, specialized care, especially for population of countryside as CF centers often located only in large cities

Equalization of quality of care for CF-patients all over Europe is of utmost importance



Initiation of the project "European Centres of Reference Network for Cystic Fibrosis" ECORN-CF, funded by EU-commission as a pilot project

May 2007



Building up an internet platform on a European level



Team of experts answers questions of:

- CF-patients, relatives and all interested lay people
- Treating staff of CF-patients: physicians, physiotherapists etc.

A
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S

Simple and quick access to high-quality expert advice about CF for patients and professionals irrespective of origin, mother language and geographical distance to the next CF-center

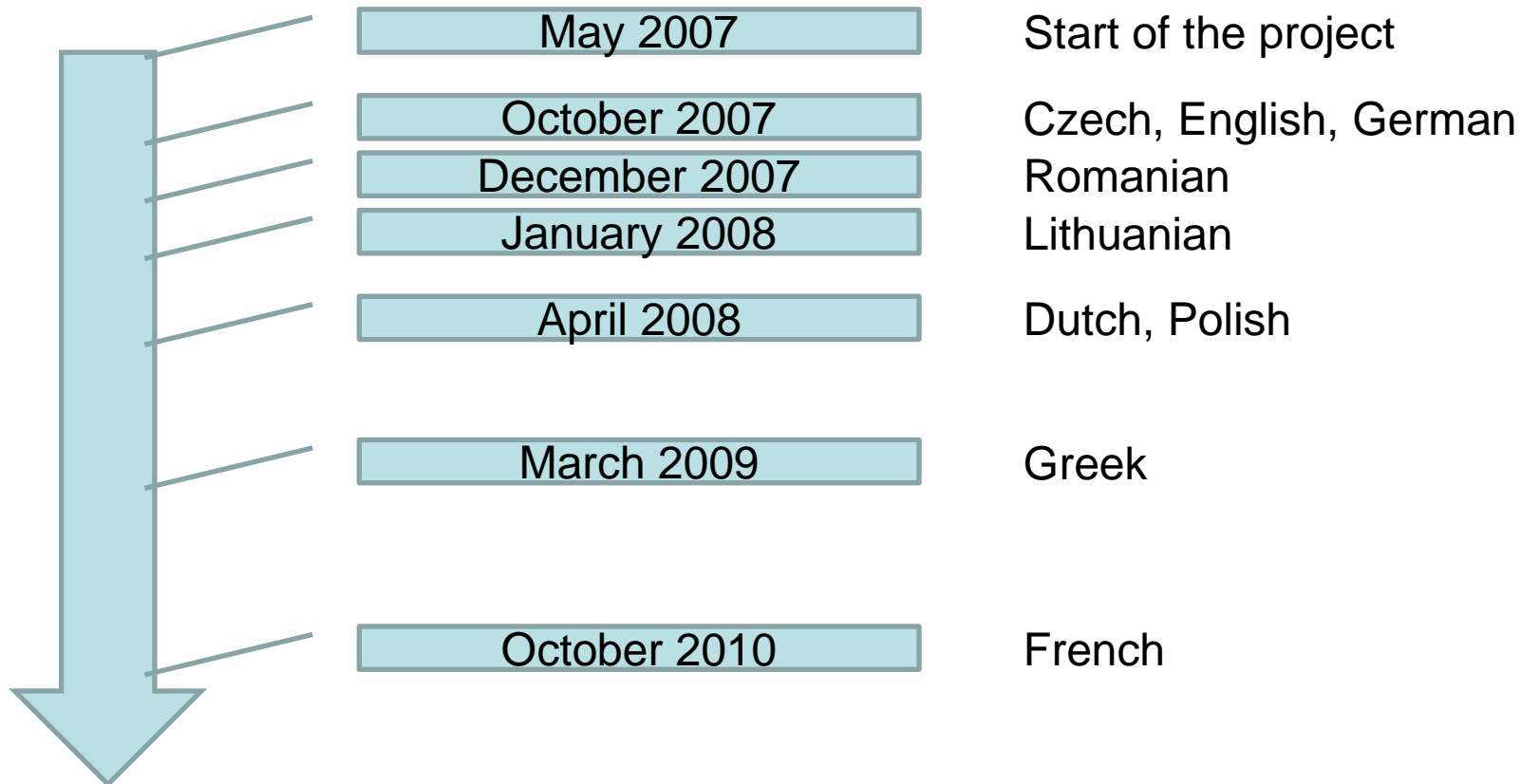
Exchange of expert knowledge between participating European countries

Improvement of quality of expert answers via control- and feedback-systems

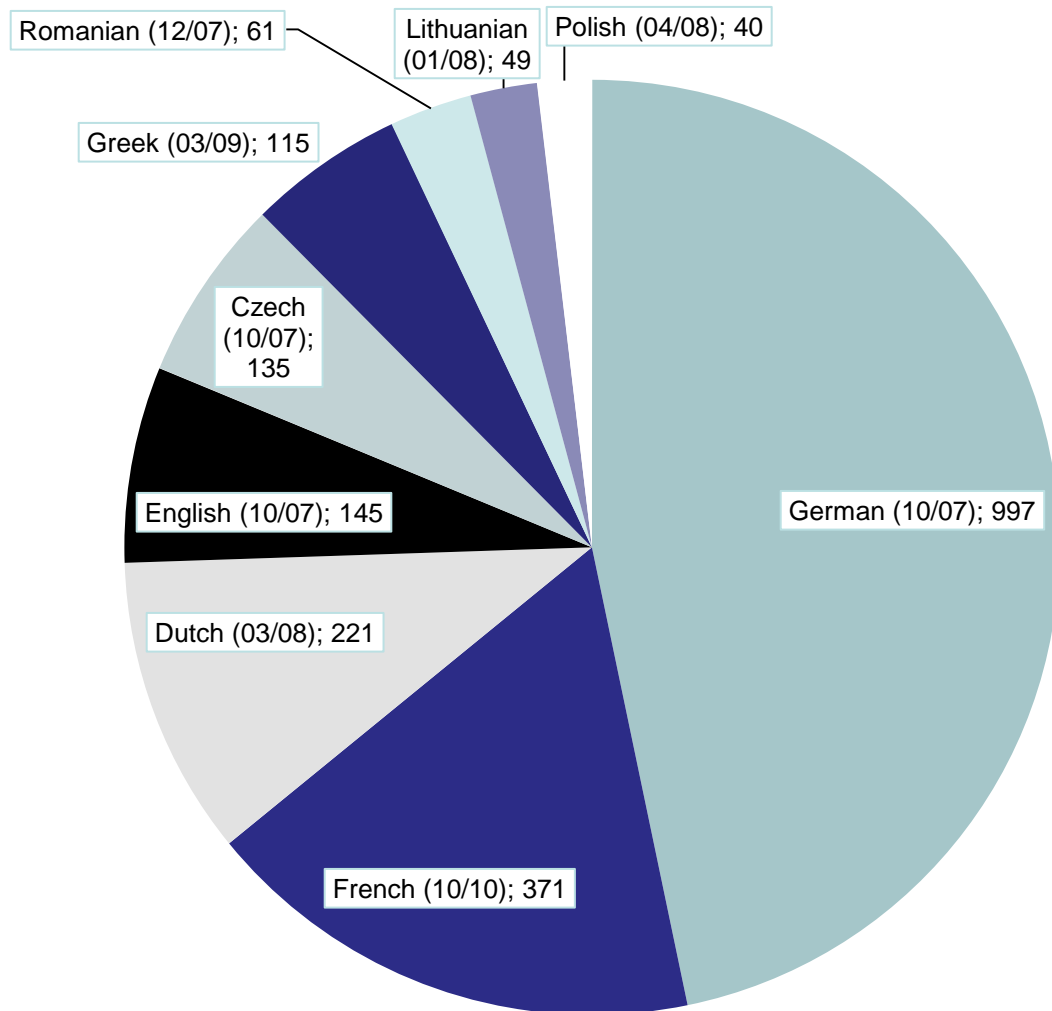
Extraction of topics that need to be worked-up in order to find a common European consensus

How do we achieve those aims?

Implementation of the European internet-platform ECORN-CF with participating language zones



ECORN-CF: Participating language zones and number of questions



The way from question to answer



Expert Advice

[Expert Advice](#)[Central Archive](#)[Team](#)[About ECORN-CF](#)[Local Partners](#)[Cystic Fibrosis](#)

Select Language

Please select your language.

- [Česky \(Czech\)](#)
- [Deutsch \(German\)](#)
- [Ελληνική \(Greek\)](#)
- [English](#)
- [Française \(French\)](#)
- [Lietuviškai \(Lithuanian\)](#)
- [Nederlands \(Dutch\)](#)
- [Polski \(Polish\)](#)
- [Limba Română \(Romanian\)](#)

[Topics](#)[Ask a Question](#)[Travelling with CF](#)[Edit Profile](#)[Search](#)[QA list for moderators](#)[QA list for local editor](#)[User Guides](#)[Edit Keywords](#)[Statistics](#)[Reference documents](#)

Login successful

You are now loaded in as 'd'alauen'

Ask a Question

Before asking a new question: Please have a look at the topic list and use the search utility in order to find out if your question has already been answered.

Subject

Question

Dear expert team,

I have an important question regarding Cystic Fibrosis: ...

Best regards,
Testuser

[Back to list](#)

Would you like to remain anonymous?

You can ask questions in this forum anonymously. In order to place an anonymous question, you have to make sure, you're not logged in.

Please consider: With anonymous questions unfortunately we cannot send a notification E-Mail to you, if your question was answered.

If you register and login before you ask a question, we can inform you by E-Mail, as soon as your question is answered.

Your data, like name and email address, are only accessible to our experts. They are not visible for the public and are not made available to anybody else.

[Before you ask a question,](#)

Topics

Ask a Question

Registration for patients, family and friends

Registration for Health Care Team Members

Search

User login

Enter your username and password here in order to log in on the website:

Username:

Password:

[Forgot your password?](#)

local platform

patient

publishes answer
locally

quality control

moderator

translated Q/A

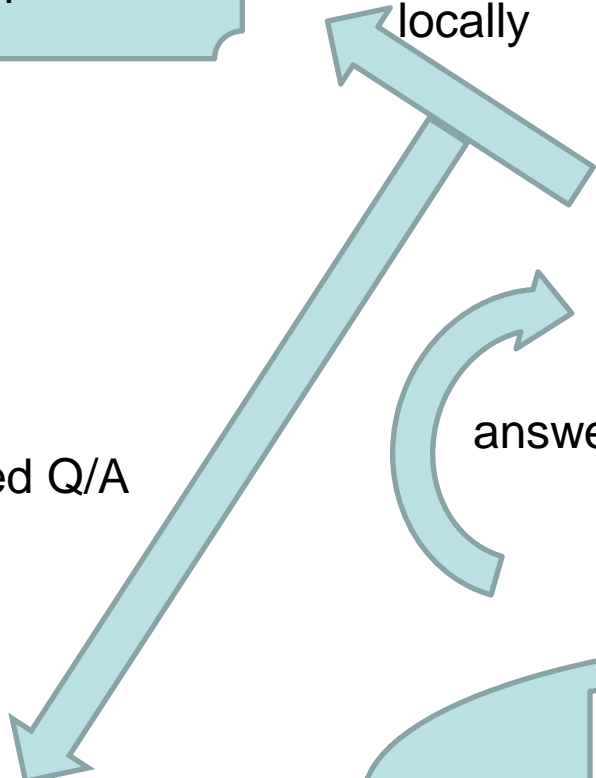
answer

gives question to

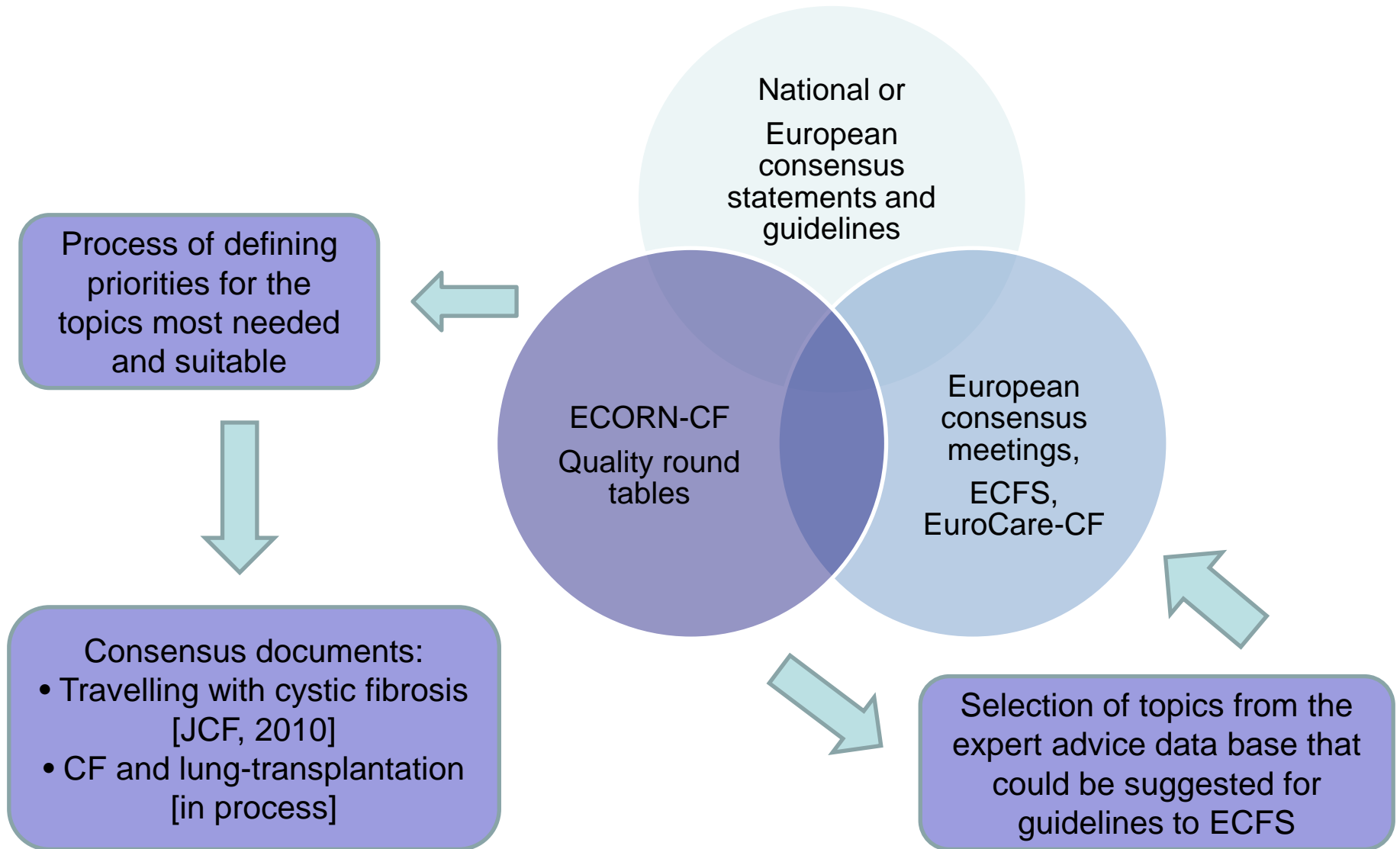
feedback

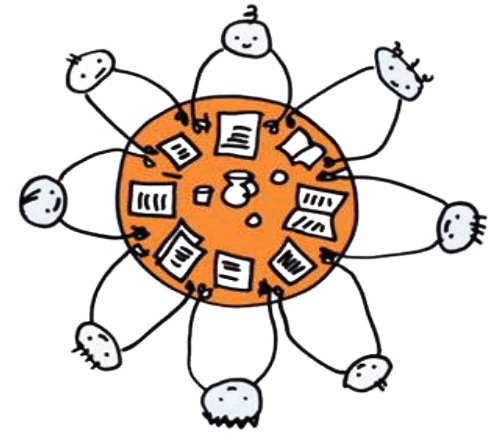
local expert
team of local experts

**central English
archive**



Process of consensus development for CF supported by ECORN-CF – networking with other CF networks





Extraction of
consensus deficits
from the expert
advice data base

Discussion of the
most interesting
questions

ECORN-CF
quality
round tables

Feedback about
quality of answers
in the course of time
and in European
comparison

Defining catalogue of important
aspects for high quality answers
→ examples and test questions
→ train the expert

Where do we stand?

Concerning quality of answers and satisfaction with them...



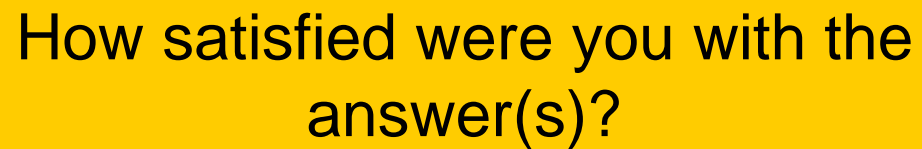
Questioners'
perspective



Experts'
perspective

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Questioners'
perspective

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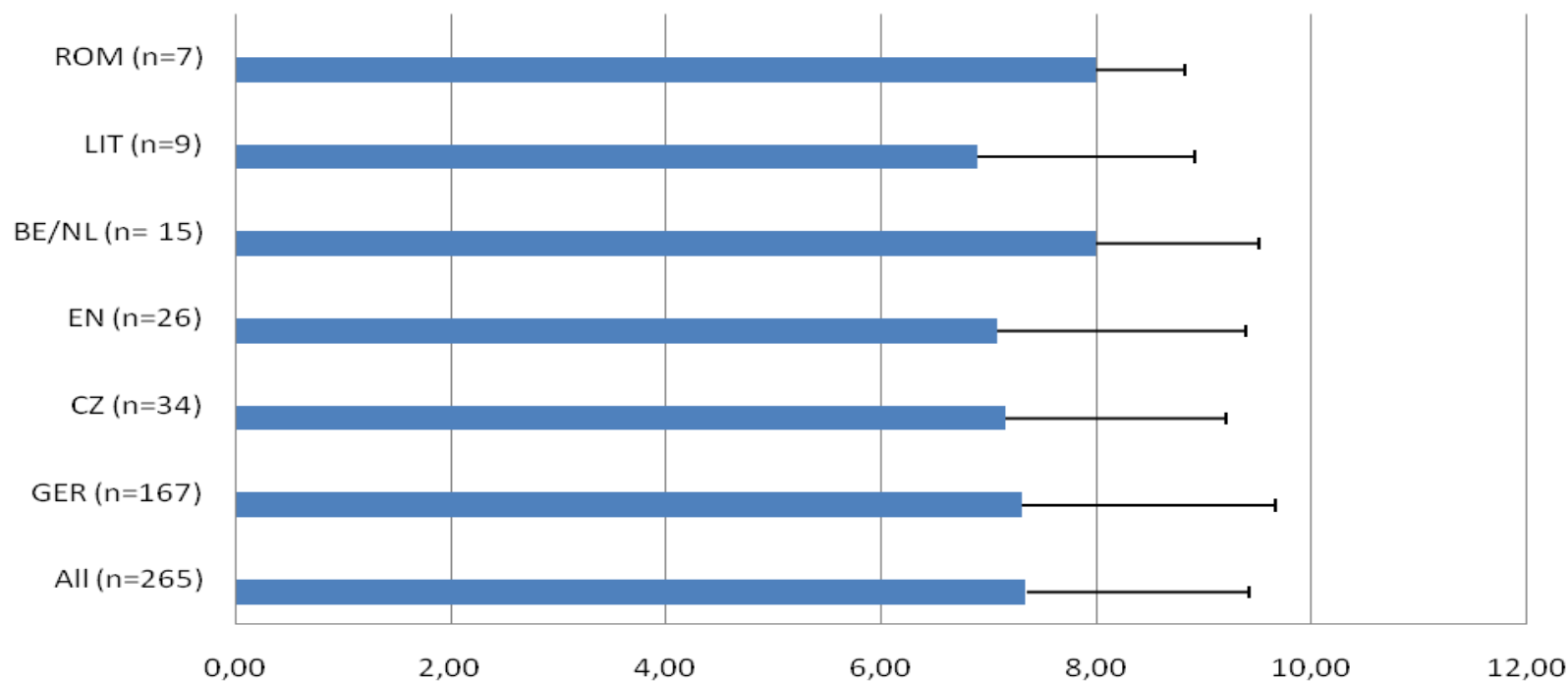
How satisfied were you with the
answer(s)?

Questionnaires sent via e-mail to
families and CF-patients

12/2008: 396
12/2009: 654

265 questionnaires returned
→ 25.2% return rate

How satisfied were you with the answer/the answers to your question/your questions?(10 = very satisfied)

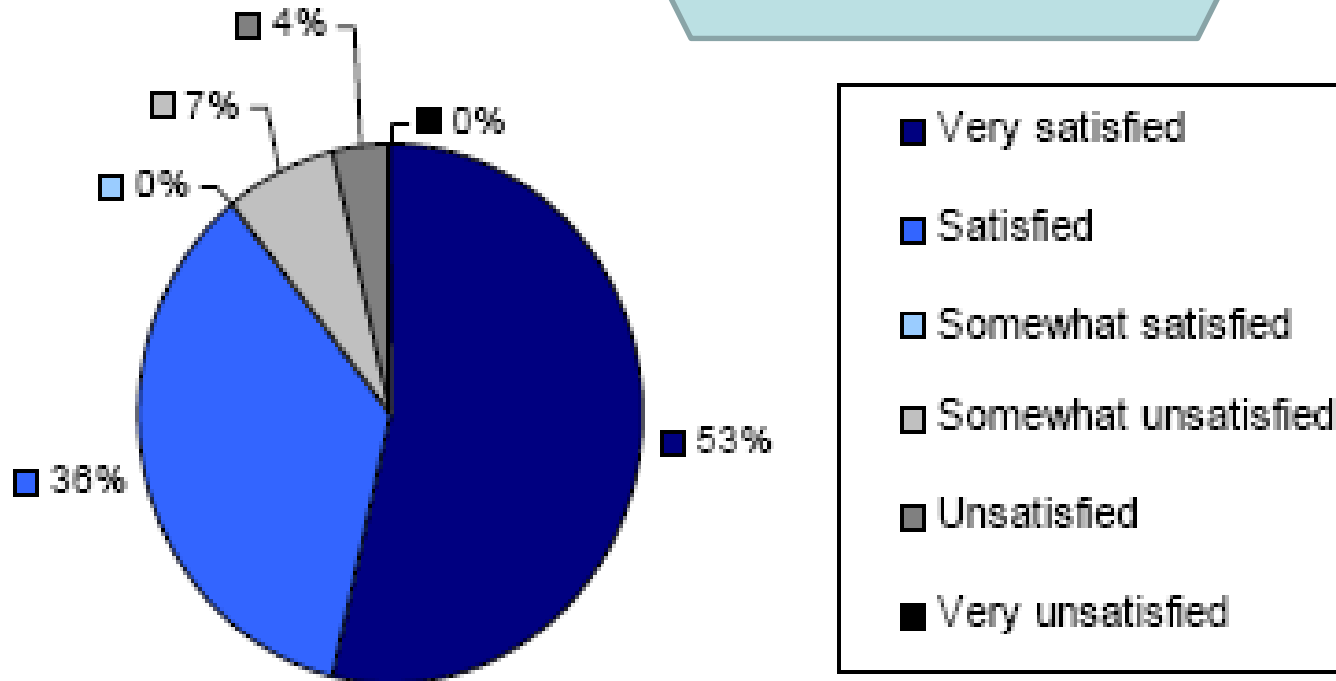


	All (n=265)	GER (n=167)	CZ (n=34)	EN (n=26)	BE/NL (n= 15)	LIT (n=9)	ROM (n=7)
SD	2,07	2,36	2,06	2,31	1,51	2,03	0,82
■ Mean	7,34	7,30	7,15	7,08	8,00	6,89	8,00

Survey among German speaking ECORN-CF users on their satisfaction with the expert advice

(n=28); Survey was sent to 60 registered users in September 2011

89% were satisfied or very satisfied



Aspects: "Overall evaluation", "Language Comprehensibility", "Information Content of the Answer" and "Waiting Time until Receipt of Answer"

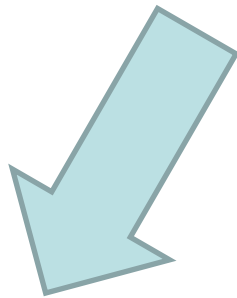
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Experts'
perspective

A yellow rounded rectangle with a thin grey border, containing text.

Quality of answers in the different language zones
in the course of time?

Development of a tool for assessing quality of expert answers (2007)



Content quality



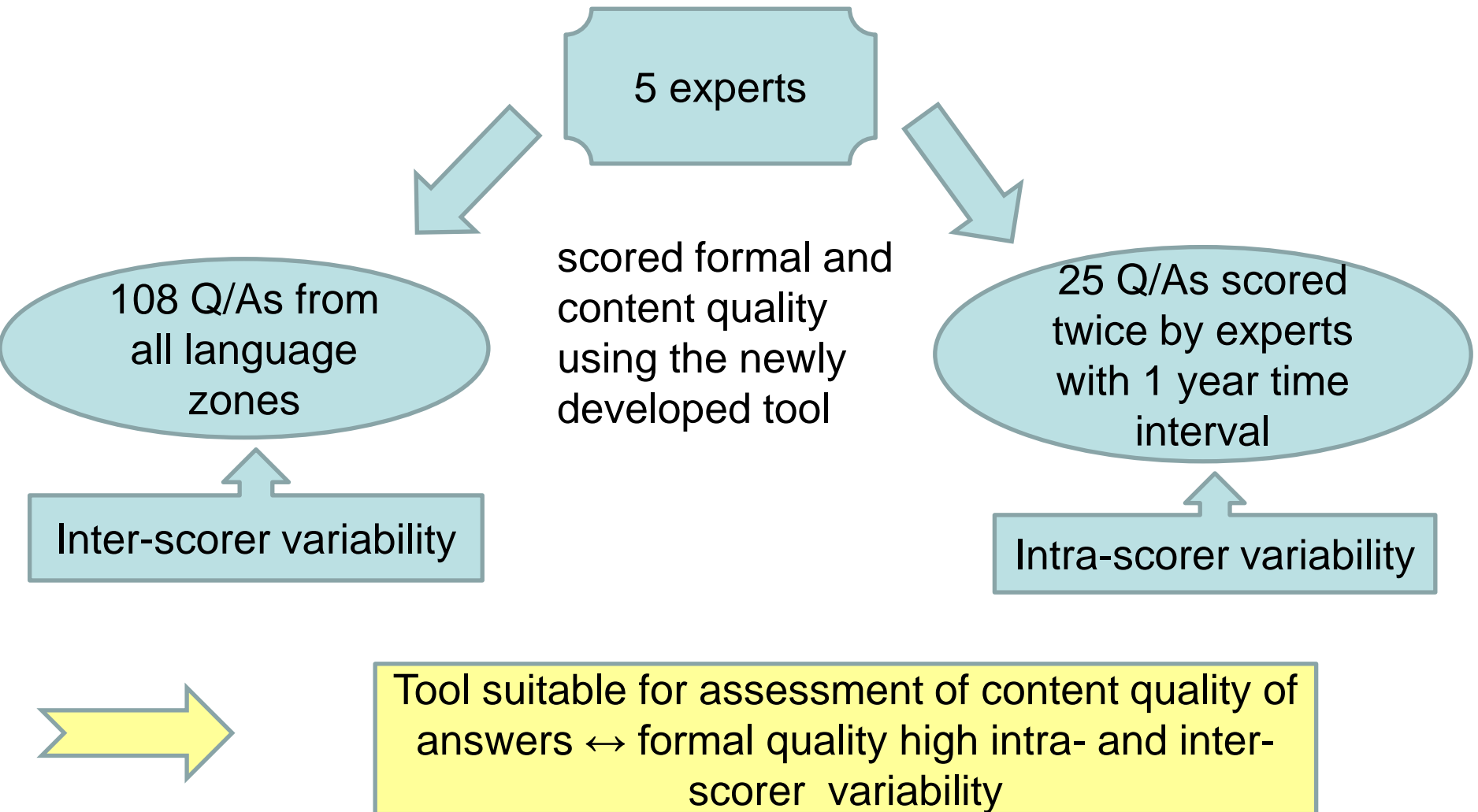
Formal quality

Table 2 Scoring system judging content and formal quality of expert answers

I. Content quality	Grade	Score (points)
I1 Content correct, according to guidelines	Poor	0
	Satisfactory	3
	Good	6
I2 Completeness of the answer, suitability	Poor	0
	Satisfactory	1
	Good	2
I3 Openness (are rigid statements avoided without room for differing strategies)	Poor	0
	Satisfactory	1
	Good	2
Total Score for content quality	Poor	0-3
	Satisfactory	4-7
	Good	8-10
II. Formal quality	Grade	Score (points)
II.1 Comprehensive Style	Poor	0
	Satisfactory	1
	Good	2
II.2 Personal Style	Poor	0
	Satisfactory	1
	Good	2
II.3 Extent of answer	Poor	0
	Satisfactory	1
	Good	2
Total Score for formal quality	Poor	0-2
	Satisfactory	3-4
	Good	5-6

If I.1 "correctness of the content" was scored zero, the answer was graded as poor overall

First scoring project, 2009



RESEARCH ARTICLE

Open Access

Quality assessment of expert answers to lay questions about cystic fibrosis from various language zones in Europe: the ECORN-CF project

Daniela d'Alquen^{1*}, Kris De Boeck², Judy Bradley³, Věra Vávrová⁴, Birgit Dembski⁵, Thomas OF Wagner⁶, Annette Pfalz⁶ and Helge Hebestreit¹

Latest scoring project, 2011/2012

What is the content quality of expert answers like in different language zones and in the course of time?

6 experts

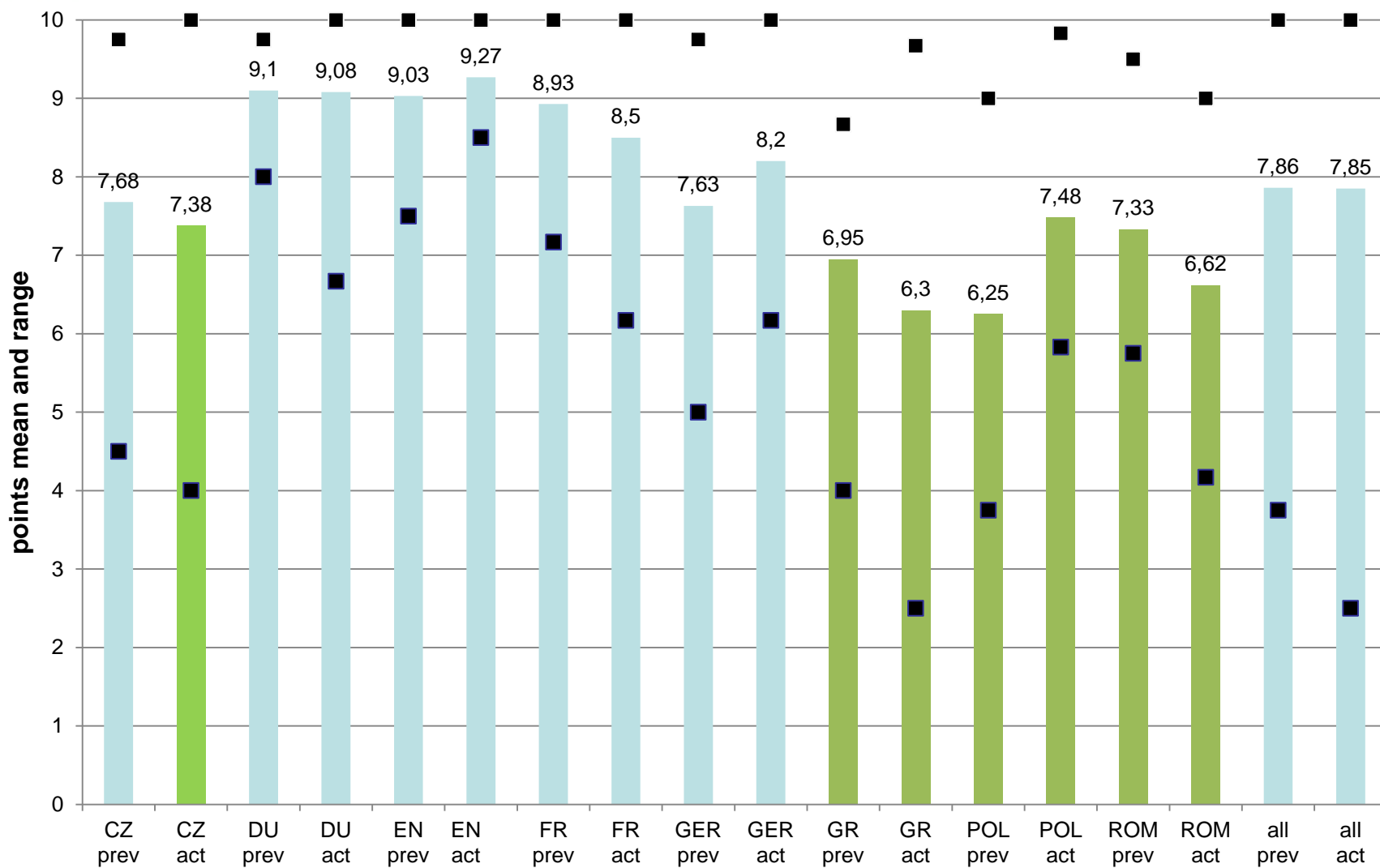
scored content quality

160 Q/As:
8 language zones,
10 Q/As from previous and 10 Q/As from actual
period,
1-2 years time interval between periods

Results



All countries, content quality



Summary of Results



Some language zones show an increase and some a decrease in their content quality level of answers in the course of time
→ unchanged overall good content quality level taking all answers from all countries together



Only 1 of 3 countries starting with a satisfactory content quality level showed the desired increase in content quality in the course of time



Measures and efforts to achieve the aim of increasing quality of expert answers should be continued and further developed

Future perspectives:

Problems to solve

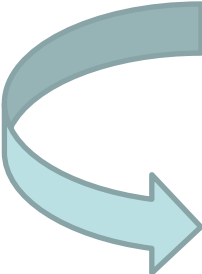
Impact of ECORN-CF

**Do the answers really
reflect the same
„European quality
standard“?**

Problems to solve

Users expect „European advice“ but

- First reply from local expert
- Depends on local organization of expert panel



Quality control structures, training of „experts“
are of utmost importance to equalize quality of
answers and establish a European standard

**Is this kind of care
really independent of
patient origin and local
distance to CF-center?**

Only true if all patients had access to
the internet

→ limiting factor



Money?

May 1st, 2007 – April 30th,
2010 (36 months)

Total budget: **800.245,00 Euro**

Co-funding by EU-commission
(Directions générales de la santé et des consommateurs DG SANCO
public health program, Executive Agency for Health and Consumers
EAHC): **460.000,00 Euro**

External funds of the German Christiane-Herzog foundation:
150.000,00 Euro

Remaining **190.245,00 Euro** had to be covered by the participating partners



All language zones received
money for administration and
for time of experts



Motivation / pressure to fulfill
ECORN-CF aims:
e.g. answer questions within 3
days

made of the information contained therein.

Continuation of ECORN-CF since May 1, 2010

The EU funded period ended on April 30, 2010 after a project duration of 36 months. The continuation of the ECORN-CF expert advice for all local language groups and the Central Archive has been enabled with the support of the following partners:

Christiane Herzog Stiftung (donation of the former German President's wife)

www.christianeherzogstiftung.de

Mukoviszidose e.V. (German CF patient organisation)

www.muko.info or

www.muko.info/Spenden-Helfen.1568.0.html

ECFS (European Cystic Fibrosis Society)

www.ecfs.eu

CFE (Cystic Fibrosis Europe)

www.cfw.org/cfe

Vaincre La Mucoviscidose

www.vaincrelamuco.org

Belgische Vereniging voor Strijd tegen Mucoviscidose

Association Belge de Lutte contre la Mucoviscidose

www.muco.be

We are currently seeking further external funding to close funding gaps.



Christiane Herzog Stiftung



Mukoviszidose e.V.



European Cystic Fibrosis Society



Cystic Fibrosis Europe



Vaincre La Mucoviscidose



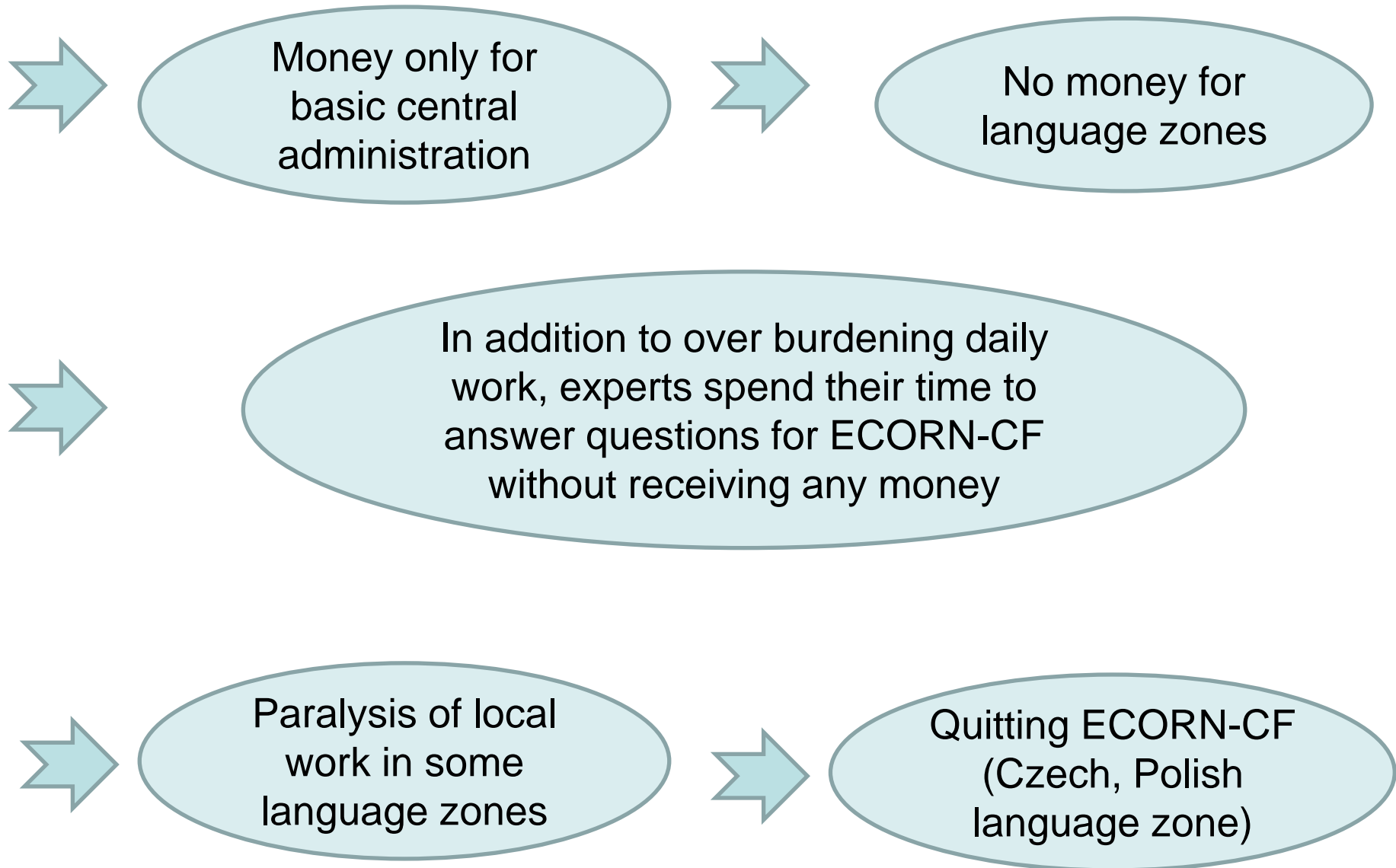
Mucovereniging /

Since May, 2010



Money from associations, organisations and foundations:

→ However, costs incurred can not fully be covered



Urgent and highly important issue to put ECORN-CF on a solid monetary basis for the future: ideally with the help of European organizations (ECFS / CF Europe)

Impact of ECORN-CF

- **Access to quality information for patients and professionals:**
 - Standardized quality information and advice
 - No language and country barriers
 - Growing archive of patient-oriented information

- **Collaboration of all parties involved in CF care:**

- # Disciplines (medical, paramedical, psychosocial)
- # Countries
- Clinicians, researchers and patients

- **Improved CF care all over Europe:**

- Quality control and exchange improves expertise and care
- Local experts are stimulated to implement European consensus guidelines
- Database and creation of consensus guidelines



Thank you for your attention!!